

2020 WARRANTY POLICY



STIHL's Limited Warranty applies only to the **original owner** of the unit and is non-transferable. The following respective warranty periods apply to STIHL products:

	HOMEOWNER WARRANTY	PROFESSIONAL WARRANTY
CHAIN SAWS AND CUTQUIK® The following models are not eligible for the homeowner warranty (MS 201, MS 461, MS 461 RS, MS 462, MS 661, MS 880, GS 461 and all TS models)	1 YEAR 2 YEAR (with six pack oil or three 950 mL cans of MotoMix® or one 4 L can of MotoMix® purchase)	90 DAY
POWER TOOLS The following models are not eligible for the 2 year extended warranty (FS 360 to FS 560)	1 YEAR 2 YEAR (with six pack oil or three 950 mL cans of MotoMix® or one 4 L can of MotoMix® purchase)	1 YEAR
LITHIUM-ION BATTERY TOOLS AS SYSTEM AI LINE AK SYSTEM AP SYSTEM (except TSA 230)	3 YEAR 3 YEAR 3 YEAR 3 YEAR	1 YEAR NOT APPLICABLE 1 YEAR 1 YEAR
ELECTRIC POWERED TOOLS	2 YEAR	1 YEAR
KM ATTACHMENTS AND SG/SR SPRAYERS (with bill of sale)	2 YEAR	1 YEAR
RB PRESSURE WASHERS	2 YEAR	1 YEAR

SATISFACTION GUARANTEE

WE GUARANTEE THAT YOU WILL BE COMPLETELY SATISFIED WITH YOUR STIHL PURCHASE. IF YOU ARE NOT, YOU MAY RETURN IT WITHIN SEVEN DAYS AND EXCHANGE IT FOR ANOTHER STIHL PRODUCT THAT BETTER MEETS YOUR NEEDS. SATISFACTION GUARANTEE ONLY AVAILABLE ON NON-PROFESSIONAL MODELS. SEE DEALER FOR DETAILS.

This chart applies to all STIHL units in the current 2020 price list.
Lifetime warranty on drive cables and internal driveshafts (models FS 38 to FS 250 and models KM 55 to KM 131) is offered to the original purchaser when used with the recommended attachments.
A two year warranty is offered on STIHL injection systems (one year parts and labour, remaining year parts only).
A five year warranty is offered on electronic ignitions for all units (two years parts and labour, remaining years parts only).
We offer a 30 day warranty on STIHL products used in rental applications.

AB5
5 L GAS CAN

+

STIHL
PREMIUM OIL
100 ML

GETTING THE
RIGHT 50:1 MIX -
WE MAKE IT EASY!

Official fuel of

MOTOMIX®
PREMIXED FUEL

Save the hassle of mixing your own fuel with STIHL ethanol free, fully synthetic and highly biodegradable premixed engine fuel.

NEVER WORRY ABOUT MIXING AGAIN!

HOMEOWNERS: EXTEND
YOUR WARRANTY TODAY

Buy a six pack of engine oil or three 950 mL cans of MotoMix® or one 4 L can of MotoMix® with your new STIHL gasoline unit purchase and get an extra year of warranty. See dealer for details.